



Request For Proposal for Empanelment of Fintech(S) Companies

RFP Reference No: RFP # NTB/IT/Fintech Empanelment/2026/09/27 Dated: 05-09-2026

CORRIGENDUM #2

Dated: 24-09-2026

Following are the changes / clarification in the RFP terms. All the bidders are requested to refer the "Corrigendum #2 / Revised Terms" column as below:

RFP Reference: RFP # NTB/IT/Fintech Empanelment/2026/09/27

General Instruction and Guidelines for RFP # NTB/IT/Fintech Empanelment/2026/09/27

With reference to the RFP for Empanelment of Fintech Companies, please find below the updated dates regarding the corrigendum: •

Last date for submitting pre-bid queries: 18 September 2026

- Pre-bid meeting: 22 September 2026
- Last date for bid submission: **7th October 2026**
- The dispatch address for the RFP remains the same as previously communicated. Please continue to use the following address:

The Nainital Bank Ltd
Head Office, Seven Oaks Building
Mallital, Nainital
Uttarakhand – 263001.

Following are the changes / clarification in the RFP Clauses / terms. All the bidders are requested to refer the "Corrigendum #2 / RFP Revised Clause /Terms" column as below:

S.No	Page No.	Clause No.	RFP Clause /Terms	RFP Revised Clause /Terms
1	3	Section 1	Checklist (1) Application Money: Online/Offline transfer of ₹5000/- (Rupees Five thousand only), inclusive of GST@18%) in Envelope A (Eligibility Criteria Response).	Checklist Application Money: Online/Offline transfer of ₹5000/- (Rupees Five thousand only), Plus GST@18% in Envelope A (Eligibility Criteria Response).
2	14	2.14	Documents Comprising the Bids (o) Technical /Functional Specification (Annexure R) (p) Undertaking for Information Security as per format provided in Annexure P	Documents Comprising the Bids (o) Technical /Functional Specification (Annexure R) – Need not be submitted for Empanelment stage. (p) Undertaking for Information Security as per Annexure K

S No	Page No.	Clause No.	RFP Clause /Terms	RFP Revised Clause / Terms								
3	20	4.1.1(4)	<div>4.1 Eligibility Criteria 4.1.1. Common Criteria (6)</div> <table><tr><td>Criteria</td><td>The Bidder should be providing software / solutions in the Fintech Category to BFSI</td></tr><tr><td>Documents to be submitted</td><td>Implementation certificate from at least two Clients in BFSI sector specifying that the solution in the respective category /area has been provided by the Bidder</td></tr></table>	Criteria	The Bidder should be providing software / solutions in the Fintech Category to BFSI	Documents to be submitted	Implementation certificate from at least two Clients in BFSI sector specifying that the solution in the respective category /area has been provided by the Bidder	<div>4.1 Eligibility Criteria 4.1.1. Common Criteria (6)</div> <table><tr><td>Criteria</td><td>The Bidder should be providing software / solutions to BFSI /[Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)]</td></tr><tr><td>Documents to be submitted</td><td>Implementation certificate from at least two Clients in BFSI sector /[Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)] specifying that the solution in the respective category /area has been provided by the Bidder</td></tr></table>	Criteria	The Bidder should be providing software / solutions to BFSI /[Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)]	Documents to be submitted	Implementation certificate from at least two Clients in BFSI sector /[Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)] specifying that the solution in the respective category /area has been provided by the Bidder
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4	21	4.1.3.1	<div>4.1.3 Criteria for other than Fintech Startups 1. The fintech should have a paid up capital of Rs. 50 lacs and above.</div>	<div>4.1.3 Criteria for other than Fintech Startups. 1. The fintech should have a paid up capital of Rs. 50 lacs and above (However this criteria of minimum paid up capital will be relaxed for those companies who have implemented Projects given in the indicative scope of work in at least 5 Commercial Banks in India during the last 3 financial years (2023-24,2024-2025 and 2025-26) and have a positive net-worth for two latest Audited Balance sheets.</div>								

5	21	4.1.3(3)	4.1.3(3) Criteria for other than Fintech Startups		4.1.3(3) Criteria for other than Fintech Startups	
			Criteria	The FinTech shall have a minimum net worth of ₹ 25 lakh as per its latest audited balance sheet	Criteria	The FinTech shall have a positive net worth as per its latest audited balance sheet
			Documents to be submitted	Certificate from the Chartered Accountant to be submitted.	Documents to be submitted	Certificate from the Chartered Accountant to be submitted.

6	21	4.1.3(4)	4.1.3 Criteria for other than Fintech Startups 4.		4.1.3 Criteria for other than Fintech Startups 4.	
			Criteria	The FinTech should have undertaken similar projects in any of the Banks in India.	Criteria	The FinTech should have undertaken similar projects in any of the Organisation in BFSI Sector / Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)] , in India
			Documents to be submitted	Satisfactory work Certificate in this regard should be submitted.	Documents to be submitted	Satisfactory work Certificate in this regard should be submitted.
7	24	5.4 Footnote 1	The Technical proposal will be evaluated for Technical suitability as mentioned in Technical Evaluation Criteria. The bidder needs to achieve a cut off score of 35 marks (out of 50 marks) in this evaluation stage to be Technically qualified.		The Technical proposal will be evaluated for Technical suitability as mentioned in Technical Evaluation Criteria. The bidder needs to achieve a cut off score of 25 marks (out of 50 marks) in this evaluation stage to be Technically qualified.	

8	22-23	Evaluation of Bids: - FinTech (Start-up) Table A					Evaluation of Bids: - FinTech (Start-up) Table A				
		Sl.	Parameters	Max. Marks	Criteria	Marks	Sl.	Parameters	Max. Marks	Criteria	Marks
		1a	Experience / Case studies of	10		Bidders having relevant Experience					

				relevant experience of projects as per context of this RFE. Relevant Experience of working with Scheduled Commercial Bank			in Scheduled Commercial Bank. (Maximum 15 marks) (3 marks for experience in each Scheduled Commercial Bank /) (Purchase Order along with customer credential letter / Completion Certificate to be submitted		1a	Parameter: Experience /Case studies of relevant experience of projects as per context of this RFE. Relevant experience of working with Scheduled Commercial Bank / BFSI/ [Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)]	10		Bidders having relevant experience in Schedule Commercial Bank / Bank / BFSI/ Government or Public Sector or Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications) (Maximum 10 Marks) (3 marks for experience in each Scheduled Commercial Bank, 2 ½ marks for each implementation in BFSI and 2 marks for each implementation in Government , Public Sector, (Large corporate of 5 lakh+ end customers, 1000+ Users, 30+ applications)
			1.b	Empanelment as Fintech Startup in any Scheduled Commercial Bank	5	Letter of empanelment issued by the Respective Bank	Maximum 5 marks with one mark for each Bank where empanelled.						
			2	Experience of the Fintech (Track Record)	15	No of Completed Projects (in Particular Domains of RFE)							
			a). Similar Projects (as mentioned in Section 3 – Indicative areas of Empanelment) experience Executed in Scheduled Commercial Bank sector (Purchase Order along with Customer	10		Above 5	10						
						4-5	8						
						3	6						
						2	4						
						1	2						
			1.b	Empanelment as Fintech Startup in any Scheduled Commercial Bank Scheduled Commercial Bank / BFSI/ [Large Corporates of similar size (5	5	Letter of empanelment issued by the Respective organisation	. Maximum 5 marks with one mark for each Bank, ¾ mark for BFSI, ½ marks for each Government Organization/ Public Sector						

	Credential letter/ Completion Certificate to be submitted)			
	b). Number of years of operation in India as on date of RFP (Publication Date)	5	Upto 3 years	3
			>3 years	5 (Additional 1 mark for each additional year. subject to max of 5 marks)
3	Presentation (Part of Technical Evaluation) <i>(Presentation will be evaluated by Bank's internal Committee)</i>	20	Presentation Covering Experience/ Technical Proposal including Methodology & Approach, Team Composition, Work Schedule and Activity Schedule including Specialization of the bidder in various domain areas specified in the RFP.	15
			Demo on Projects executed (on Projects specified in RFE)	5
	Total	50		

	lac+ end customers, 1000+ users, 30+ applications)]			Organization) / [Large corporates of similar size (5 lac+ end customers, 1000+users, 30+applications)].
2.	a. Experience of the Fintech (Track Record)	15	No of Completed Projects (in Particular Domains of RFE)	

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3	Presentation (Part of Technical Evaluation) <i>(Presentation will be evaluated by Bank's internal Committee)</i>	20	Presentation Covering Experience/ Technical Proposal including Methodology & Approach, Team Composition, Work Schedule and Activity Schedule including Specialization of the bidder in various domain areas specified in the RFP.	15
			Demo on Projects executed (on Projects specified in RFE)	5
	Total	50		

Experience of Bidders in Indirect implementation in the Organizations as an Implementation partner of a Prime System Integrator / OEM) will be considered provided Purchase Orders / Implementation Certificate in the name of the OEM / Prime SI from the Client is produced along with the certificate from the OEM/SI in their letter head clearly indicating the actual work done by the Bidder in the respective project. The same criteria is applicable for eligibility also.

Handling of scenarios where two bidders have the same Marks in Technical evaluation

If two or more bidders earn the same Marks in Technical evaluation, firstly Actual marks obtained (without the ceiling for maximum marks) will be separately calculated as mentioned under parameter 1(a) and 2(a) (relating to experience) and accordingly placed in the respective order of marks as per RFP clause.

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23-
24**Evaluation of Bids: - Other than FinTech (Start-up) Table B**

Sl.	Parameters	Max. Marks	Criteria	Marks
1a	Experience / Case studies of relevant experience of projects as per context of this RFE. Relevant Experience of working with Scheduled Commercial Bank	10		Bidders having relevant Experience in Scheduled Commercial Bank. (Maximum 15 marks) (3 marks for experience in each Scheduled Commercial Bank /) (Purchase Order along with customer credential letter / Completion Certificate to be submitted
1.b	Empanelment as Fintech Startup in any Scheduled Commercial Bank	5	Letter of empanelment issued by the Respective Bank	Maximum 5 marks with one mark for each Bank where empanelled.
2	Experience of the Fintech (Track Record)	15	No of Completed Projects (in Particular Domains of RFE)	
a).	Similar Projects (as mentioned in Section 3 – Indicative areas of Empanelment) experience Executed in Scheduled	10	Above 5	10
			4-5	8
			3	6
			2	4
			1	2

Evaluation of Bids: - Other than FinTech (Start-up) Table B

Sl.	Parameters	Max. Marks	Criteria	Marks
1a	Parameter: Experience /Case studies of relevant experience of projects as per context of this RFE. Relevant experience of working with Scheduled Commercial Bank / BFSI/ [Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)]	10		Bidders having relevant experience in Schedule Commercial Bank / Bank / BFSI/ Government or Public Sector or Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications) (Maximum 10 Marks) (3 marks for experience in each Scheduled Commercial Bank, 2 ½ marks for each implementation in BFSI and 2 marks for each implementation in Government , Public Sector, (Large corporate of 5 lakh+ end customers, 1000+ Users, 30+ applications)

			Commercial Bank sector (Purchase Order along with Customer Credential letter/ Completion Certificate to be submitted)			
			b). Number of years of operation in India as on date of RFP (Publication Date)	5	Upto 3 years	3
					>3 years	5 (Additional 1 mark for each additional year. subject to max of 5 marks)
		3	Presentation (Part of Technical Evaluation) <i>(Presentation will be evaluated by Bank's internal Committee)</i>	20	Presentation Covering Experience/ Technical Proposal including Methodology & Approach, Team Composition, Work Schedule and Activity Schedule including Specialization of the bidder in various domain areas specified in the RFP.	15
					Demo on Projects	5

1.b	Empanelment as Fintech Startup in any Scheduled Commercial Bank Scheduled Commercial Bank / BFSI/ [Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)]	5	Letter of empanelment issued by the Respective organisation	. Maximum 5 marks with one mark for each Bank , ³ / ₄ mark for BFSI , ¹ / ₂ marks for each Government Organization/ Public Sector Organization) /[Large corporates of similar size (5 lac+ end customers, 1000+users, 30+applications)].
2.	a. Experience of the Fintech (Track Record)	15	No of Completed Projects (in Particular Domains of RFE)	

			executed (on Projects specified in RFE)	
	Total	50		

Similar Projects (as mentioned in Section 3- Indicative areas of Empanelment) experience of have executed in Scheduled Commercial Bank / BFSI/ [Large Corporates of similar size (5 lac+ end customers, 1000+ users, 30+ applications)]	10	Criteria and Marks	
		Marks will be awarded based on experience in execution of similar projects (2 marks for each implementation experience in Scheduled commercial Bank , One and half mark for each implementation experience in BFSI and 1 mark for each implementation in Government Organizations/ Public Sector Organizations / [Large corporates of similar size (5 lac+ end customers, 1000+users, 30+applications)]).	
		Marks will be awarded considering the maximum mark eligibility and will be awarded one once (For example If a bidder has experience in implementing in Scheduled commercial bank in Public Sector, the marks will be counted based on Scheduled commercial bank category though the Scheduled Commercial Bank is also a BFSI and Public Sector and will be entitled for a maximum of 2 marks for each completed project under the specific indicative area, subject to ceiling or marks mentioned).	
b). Number of years of operation in India as on date of RFP (Publication Date)	5	Upto 3 years	3
		>3 years	5 (Additional 1 mark for each additional year. subject to max of 5 marks)

3	Presentation (Part of Technical Evaluation) <i>(Presentation will be evaluated by Bank's internal Committee)</i>	20	Presentation Covering Experience/ Technical Proposal including Methodology & Approach, Team Composition, Work Schedule and Activity Schedule including Specialization of the bidder in various domain areas specified in the RFP.	15
			Demo on Projects executed (on Projects specified in RFE)	5
	Total	50		

Experience of Bidders in Indirect implementation in the Organizations as an Implementation partner of a Prime System Integrator / OEM) will be considered provided Purchase Orders / Implementation Certificate in the name of the OEM / Prime SI from the Client is produced along with the certificate from the OEM/SI in their letter head clearly indicating the actual work done by the Bidder in the respective project. The same criteria is applicable for eligibility also.

Handling of scenarios where two bidders have the same Marks in Technical evaluation

If two or more bidders earn the same Marks in Technical evaluation, firstly Actual marks obtained (without the ceiling for maximum marks) will be separately calculated as mentioned under parameter 1(a) and 2(a) (relating to experience) and accordingly placed in the respective order of marks as per RFP clause.

10	19	Section 3 Notes	---	<p>Additions :</p> <p>Note 5</p> <p>Bidder may apply for one or more selected indicative areas relevant to its capabilities and credentials and it is not mandatory to apply for all indicative areas listed for empanelment. However, the credentials submitted for marking should be separate and mapped to the most suitable and relevant Indicative area of empanelment and the same credential cannot be repeated for multiple empanelment for the same area of work. Further a Bidder will be empaneled for a maximum of 10 indicative areas as per this RFP.</p> <p>Note 6</p> <p>If there is overlapping of solutions provided by the Bidders / scope of the indicative areas for Empanelment in different sub items, the same will be suitably consolidated under the most relevant Indicative area, for the purpose of empanelment.</p>
11	34	7.8	<p>Common Criteria item 4</p> <p>Bidder should not have been debarred / black-listed by any Bank or RBI or any other regulatory authority or Financial Institutions in India as on date of RFP submission. Annexure C (Para 8.6) to be submitted.</p>	<p>Common Criteria item 4</p> <p>Bidder should not have been debarred / black-listed by any Bank or RBI or any other regulatory authority or Financial Institutions in India as on date of RFP submission.</p> <p>Annexure D (Para 7.4) Declaration for Clean Track Record to be submitted.</p>

12	38	7.8	Criteria for other than Fintech Startups 1. The FinTech should have a paid-up capital of ₹ 50 lakhs and above. Certificate from the Chartered Accountant to be submitted	Criteria for other than Fintech Startups 1.The FinTech should have a paid-up capital of ₹ 50 lakhs and above. (However this criteria of minimum paid up capital will be relaxed for those companies who have implemented Projects given in the indicative scope of work in at least 5 Commercial Banks in India during the last 3 financial years (2023-24,2024-2025 and 2025-26) and have a positive net-worth for two latest Audited Balance sheet). Certificate from the Chartered Accountant to be submitted								
13	21	4.1.1 (5)	The service provider should ensure that there are no legal proceedings / inquiries / investigations have been commenced / pending / threatened against service provider by any statutory or regulatory or investigative for which performance under the contract will get adversely affected / may get affected. Self-declaration to this effect on the company’s letterhead should be submitted.	The service provider should ensure that there are no legal proceedings / inquiries / investigations have been commenced / pending / threatened against service provider by any statutory or regulatory or investigative for which performance under the contract will get adversely affected / may get affected. Self-declaration to this effect on the company’s letterhead should be submitted as per Annexure M- Declaration for Credit History and Legal Proceedings for Bidder to be submitted.								
14	7.8	7.8 (6)	Criteria for other than Fintech Startups <table border="1"><tr><td>Criteria</td><td>The credit history of the promoter/ director/FinTech should be satisfactory.</td></tr><tr><td>Documents to be submitted</td><td>Self-declaration clearly mentioned Bank/FI from which credit availed by bidder. Bidder will also mention ongoing & pending litigation as on date of bid submission.</td></tr></table>	Criteria	The credit history of the promoter/ director/FinTech should be satisfactory.	Documents to be submitted	Self-declaration clearly mentioned Bank/FI from which credit availed by bidder. Bidder will also mention ongoing & pending litigation as on date of bid submission.	Criteria for other than Fintech Startups <table border="1"><tr><td>Criteria</td><td>The credit history of the FinTech should be satisfactory.</td></tr><tr><td>Documents to be submitted</td><td>Self-declaration clearly mentioned Bank/FI from which credit availed by bidder. Bidder will also mention ongoing & pending litigation as on date of bid submission, as per Annexure M</td></tr></table>	Criteria	The credit history of the FinTech should be satisfactory.	Documents to be submitted	Self-declaration clearly mentioned Bank/FI from which credit availed by bidder. Bidder will also mention ongoing & pending litigation as on date of bid submission, as per Annexure M
Criteria	The credit history of the promoter/ director/FinTech should be satisfactory.											
Documents to be submitted	Self-declaration clearly mentioned Bank/FI from which credit availed by bidder. Bidder will also mention ongoing & pending litigation as on date of bid submission.											
Criteria	The credit history of the FinTech should be satisfactory.											
Documents to be submitted	Self-declaration clearly mentioned Bank/FI from which credit availed by bidder. Bidder will also mention ongoing & pending litigation as on date of bid submission, as per Annexure M											

Annexure M Declaration for Credit History and Legal Proceedings for Bidder (in Letter Head)

Date:

To,
Chief Operating Officer
Nainital Bank Ltd
Head Office
Mallital, Nainital -263001 (Uttarakhand)
Dear Sir,

**Subject: RFP # NTB/IT/Fintech Empanelment/2026/09/027 _____ for “Request for proposal for
Empanelment of Fintech Companies”**

I/We have carefully gone through the Terms & Conditions contained in the NTB/IT/Fintech Empanelment/2026/09/027 dated _____

a) The details of the Outstanding Loan / Credit Facilities in our Name as Borrower / Coborrower is as under

Bank & Branch	Account Number	Borrower Name	Date of Availment of Facility	Nature of Credit Facility	Limit	Outstanding

b) Other Identification details

Mobile Number	
PAN / TAN	
Date of Incorporation (for entities)	

It is confirmed that the above Credit facilities are Regular and there is no Overdue liabilities except as given below.

Account Number	Details of Overdues and Reason

- c) There are no legal proceedings / inquiries / investigations that have been commenced / pending / threatened against us by any statutory or regulatory or investigative for which performance under the contract will get adversely affected / may get affected.
- d) It is confirmed that there are no pending Court Cases or litigations against us as on date

Or

The status of ongoing / pending litigations against us or instituted by us are as under

Court case No. with year	Court name	Complainant / Case filed by	Accused	Present status	Brief of the Case

It is confirmed that the above information is true and correct.

I/We also confirm and understand that the Bank has the right to ascertain details from the Banks/obtain credit history from the Credit Information Companies / Agencies

Signature of Authorized Signatory (for Entities)

Name of the Entity: